ADISTEC PROFESSIONAL SERVICES

KACE MDM® Rapid Deploy

Description

The "KACE MDM Rapid Deploy" service offered by Adistec Professional Services, following the Quest® consulting methodology and ITAM (IT Asset Management) best practices, minimizes installation and startup times through a series of activities and procedures to maximize your ability to reduce costs, reduce risk, and improve performance. This service is a solution designed to assist you with the initial implementation and configuration of your KACE Mobile Device Management ("KACE MDM"). The service focuses on ensuring KACE is configured optimally for both your environment and your priority administrative needs.

Service Scope

- Enablement of the Tenant
- Configuration of the integration with Active Directory
- Enrollment of up to five (5) devices on the platform
- Upload up to one (1) application object
- Policies settings:
    - Up to two (2) restriction policies
    - Up to one (1) geolocation policy
    - Up to three (3) email rules
- Creation of up to five (5) smart labels
- Integration of up to five (5) smart labels with KACE SMA (optional)
- Skill transfer
    - Modality: remote through the internet
    - Duration: up to one (1) hour

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Service Detail:

Mode: Remote

Estimated Duration: Up to 16 hours

Part Number:

P/N	Description
APS-QST-KMDMRD	Quest® KACE MDM Rapid Deploy

Limitations:

According to the licensing and / or requirements, it may not be necessary to perform all the detailed activities of this service, in this situation, this does not generate any right for the customer to demand a refund, change or application in the services. Adistec cannot guarantee the level of performance. These metrics may be related to hardware components, and the customer must analyze these behaviors with their hardware vendors and the manufacturer as such. Adistec does not guarantee the correct deployment of the agents in their entirety, in the event of a failure Adistec will provide support only for the resolution of the problem. Activities such as (but not limited to) scripts, custom reports, database configuration, or any other task not defined in this service are not included in this service.

Terms and Conditions:

Our services are governed by the general terms and conditions specified in our website:
http://www.adistec.com/aps/terms_and_conditions.pdf

By submitting the purchase order for contracting services, you accept the scope of the service offered in this document, as well as the general and specific terms and conditions governing them.

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