ADISTEC PROFESSIONAL SERVICES

Foglight® Rapid Deploy

Description:

The "Foglight® Rapid Deploy" service offered by Adistec Professional Services, in accordance with the Quest® consulting methodology, minimizes installation and configuration times through a range of industry best practice activities and procedures to maximize your potential cost reduction, risk reduction and performance improvement. This service is designed to support you with the initial installation and configuration of the Quest Foglight solution. The purpose of the service is to ensure that Foglight is optimally configured for both your specific environment and your administrative needs.

Service Scope

Solution Architecture	• Definition of the solution architecture • Definition of prerequisites
Execution	• Foglight Management Server installation (up to 1 instance) • Foglight Database Agent installation (the type of the instance can be SQL Server or Oracle) • Foglight Performance Suite installation(the type of the instance can be SQL Server or Oracle) • Thresholds basic configuration • Alarms basic configuration • E-mail notification basic configuration
Knowledge Transfer	• Discuss operative use of Foglight, its configurations and best practices • Duration: up to 4 hours • Participants: up to 2 participants

Service Details:

Modality: Remote[1]

Service Duration:

Instances	Duration
Up to 5	Up to 32 hours
Up to 10	Up to 48 hours
Up to 15	Up to 64 hours

Part Number:

P/N	Description
APS-QST-FGLTRD5	Foglight Rapid Deploy (up to 5 instances)
APS-QST-FGLTRD10	Foglight Rapid Deploy (up to 10 instances)
APS-QST-FGLTRD15	Foglight Rapid Deploy (up to 15 instances)

Limitations:

- Depending on the license and / or requirements, there is a possibility that APS will not need to perform all the activities detailed in this service pack. This kind of situation does not generate any compensation, refund, modification or application in the services.
- Adistec cannot guarantee the performance level of the solution. These metrics may relate to hardware components, connectivity, etc. The customer should analyze these behaviors with their hardware vendors and the manufacturer as such.
- Activities such as (but not limited to) scripting, custom reporting, database configuration, or any other tasks not defined in the service pack are not included.

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[1] Onsite modality may incur additional expenses. Please consult for coverage and costs.