ADISTEC PROFESSIONAL SERVICES

Ootbi Rapid Deploy

DESCRIPTION

Our Rapid Deploy service provides the opportunity to accelerate the implementation time by relying on our team of expert consultants, to perform a fast, safe, solidly based implementation and reducing the execution times.

SCOPE OF OUR SERVICE

Plan	→ Kick-off Session → Review of the project requirements
Ootbi Configuration	→ Access validation tests → Checking network settings → Configuration of the Time Zone and NTP Server → Configuration of the Notifications (SMTP Server) → Multi-Factor Authentication Setup (*optional*) → Software Update (if applicable) → Creation of up to four (4) S3 access keys → Creation of up to four (4) S3 buckets o Up to two (2) with immutability
Veeam Configuration	→ Creation of up to four (4) repositories using Ootbi (as a Primary, Performance Tier and/or Capacity Tier) for testing purposes → Creation of up to two (2) SOBR's → Creation of up to one (1) Backup Jobs → Creation of up to one (1) Backup Copy Job

Tests and Documentation	→ Execution of the Backup Jobs and Backup Copy Job
	→ Execution of up to two (2) Restore Tests
	    o Instant Recovery or Entire VM
	    o From different repositories (Primary, Performance Tier or Capacity Tier)
	→ Performance Verification of the Backup Jobs and Restores through the Ootbi Console

SERVICE DETAILS
Modality: On-Line
Estimated Duration: 8 hours

PART NUMBER

P/N	Description
APS-OBF-OOTBIRD	Ootbi Rapid Deploy

LIMITATIONS AND OUT OF SCOPE

The customer must have a Veeam Backup & Replication V12 solution previously installed or have contracted the Veeam Backup & Replication Rapid Deploy service, (to be implemented by the APS Team), in order to deploy Object Storage S3 as the primary repository. APS will only start this project if all requirements are met. Ootbi must be physically installed by the customer, and with the initial configuration properly performed (network configuration and cluster creation). The immutability time of the repositories will be determined by the customer. Adistec cannot be held responsible for excessive immutability times. The APS advises that the time of immutability is not longer than the time of retention of jobs. Tests must be performed with one or up to two (2) test virtual machines. Test machines should not have a capacity greater than 100GB each. The backup job and/or the backup copy job, may take a large amount of time to finish, APS will only perform the accompaniment for a maximum period of 2 hours, if an accompaniment is required during the rest of the initial backup process, the required hours can be billed additionally. Certain configurations may require the customer to have purchased the corresponding license, if it does not have it this does not oblige Adistec to carry out the implementation or configuration of said features or modules and generates some partial refund to the customer.

Términos y Condiciones: Our services are governed by the general terms and conditions specified on our website: https://www.adistec.com/es/business-units/professional-services. By sending the purchase order for the contracting of the services indicated in this document, you are accepting the scope, as well as the general and particular terms and conditions that govern them.
REV 1.0 - 09/2023

Page | **2**