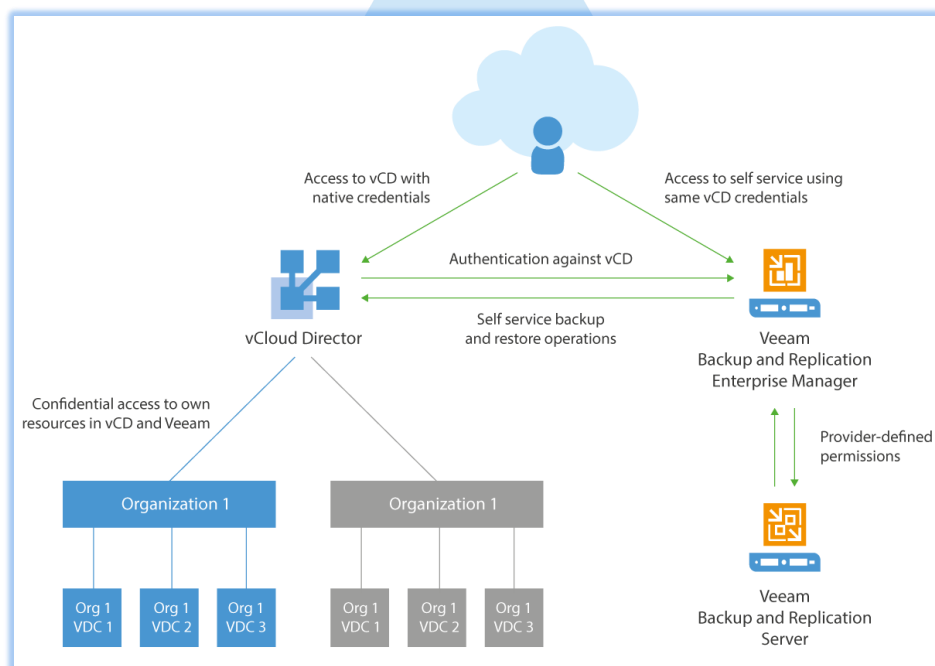# ADISTEC PROFESSIONAL SERVICES

Veeam Backup Rapid Deploy for Service Providers

Include

Description:

Our Rapid Deploy service provides the opportunity to accelerate deployment time by relying on our team of expert consultants for fast and secure deployment, including integration with VMware® vCloud Director to provide a platform to enable BaaS and DRaaS services.

Reference Architecture

Terms and Conditions:
Our services are governed by the general terms and conditions specified on our website:
http://www.adistec.com/es/servicios-profesionales/terminos_y_condiciones.html
By sending the purchase order for the contracting of the services indicated in this document, you are accepting the scope, as well as the general and particular terms and conditions that govern them.

Reaches of our services

- Stage 1- Design and Planning
    - Solution Design

- Stage 2 - Installation and Deployment
    - Installation of Veeam Servers (Up to 1 Veeam Backup Server, up to 2 Proxy Server, up to 1 Repository Server, up to 1 Enterprise Manager Server) on one (01) Site
    - Registration of one (01) Microsoft® Hyper-V or VMware® vSphere virtual infrastructure
    - Successful Installation Validation Tests (Service Initiation, Console Access, etc.)
    - Installation, Configuration and Setup of up to ten (10) Veeam Agent for Windows
    - Add up to one (01) Veeam Cloud Connect Service Provider

- Stage 3 - Backup Configuration
    - Creation of Backup Jobs (Up to 3 Jobs maximum, up to 10 VMs)
    - Creation of Copy Backup Jobs (Up to 1)
    - Test execution of Backup Jobs (Fulls, Incrementals, Reversals)
    - 1-Click Instant Recovery vPower Test (Up to 1)
    - Full Virtual Machine Recovery Testing (Up to 1)
    - Configuration File and/or Virtual Machine Disk Recovery Testing (Up to 1)
    - FileSystem File and/or Folder Recovery Testing (Up to 2)
    - Granular Application Item Recovery Testing (Up to 2)
    - Veeam Agents backup recovery tests (Up to 2 recovery tests, Bare-Metal tests excluded)

- Stage 4 - VMware® vCloud Director Protection
    - Installation of up to 1 (one) Veeam Backup Enterprise Manager
    - Add up to 1 (one) VMware® vCloud Director infrastructure
    - Creation of up to 2 (two) Backup Jobs that protect up to 6 VMs contained within up to 2 (two) different VMware® vCloud Director vApps
    - Monitoring and Stabilization of Backup Jobs
    - Running up to 1 (one) Recovery test of up to 1 (one) full Virtual Machine to the Source vApp
    - Running up to 1 (one) vApp Recovery test
    - Execution of up to 1 (one) test of Recovery of one up to 1 (one) vDC of an Organization
    - Configuration of Veeam Self-Service Backup Portal
    - For the Service Provider: Configuration of up to 1 (one) Backup Jobs template
    - For the Service Provider: Configuration of up to 1 (one) restriction for execution of Backup Jobs
    - For the Tenant: execution of up to 1 (one) test of Start of a Backup Job
    - For the Tenant: execution of up to 1 (one) test of Activation/Deactivation of a Backup Job
    - For the Tenant: Running up to 1 (one) Recovery test of up to 1 (one) full Virtual Machine to the Source vApp

Service Details

Mode: On-Line

Estimates Duration:

Number of Hosts	Time
1 to 6 hosts	Up to 7 Days
7 to 15 hosts	Up to 10 Days
16 to 30 hosts	Up to 15 Days

Part Number:

P/N	Description
APS-VEM-BKREPRR6-SP	Veeam Backup & Replication Rapid Deploy (Up to 06 hosts)
APS-VEM-BKREPRR15-SP	Veeam Backup & Replication Rapid Deploy (Up to 15 hosts)
APS-VEM-BKREPRR30-SP	Veeam Backup & Replication Rapid Deploy (Up to 30 hosts)

Limitations:

The Customer must have a VMWare vCloud Director infrastructure operating properly in their data center. This infrastructure must have at least one organization and at least one vApp created prior to the start of this project.

The virtual infrastructure is required to have a centralized management component such as Microsoft® System Center Virtual Machine Manager or VMWare® vCenter. The customer is responsible for the configuration of the storage and the resources provided by it such as LUNs, Zonning, iSCSI, volumes, etc. prior to the start of the activities of this service. The installation of the Veeam solution components will be implemented only on Microsoft® Windows Server. APS does not perform installation or configuration of external storage drives (such as tape drives, libraries, etc.) or ensure their operation with Veeam Backup & Replication.

APS performs the testing of the backup and/or replication services on up to two VMs whose maximum size does not exceed 200 GB.

The initial backup jobs can take a large amount of time, APS will only perform the accompaniment for a maximum period of up to 8 hours, if an accompaniment is required during the rest of the initial backup process the required hours can be billed additionally. The initial replication can take a large amount of time and the scope of the replication tasks covers up to a maximum of 16 hours (2 working days); Adistec is not responsible if within this time window the replication jobs are not completed. Adistec will not be able to ensure the performance level or the times in which the backup or replication jobs are executed. These metrics can be related to the hardware components and the customer should analyze these behaviors with their hardware suppliers and the manufacturer as such. The deployment of the Veeam Agents (Windows / Linux) will be done manually. The Customer may automate this process through the use of third party software distribution tools and/or scripts.

Bare Metal Recovery testing for Servers or Physical Equipment is not part of the scope of this service

The Customer should verify the compatibility of the Veeam Agents (Windows / Linux) with their existing computers in their network. For more information: https://www.veeam.com/windows-linux-availability-agents.html

The configuration of backup jobs and/or recovery tests towards Microsoft Azure are not part of the scope of this service

The configuration of backup jobs and/or recovery tests to tape drives are not part of the scope of this service

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