ADISTEC PROFESSIONAL SERVICES
Veeam Backup for Office 365 Rapid Deploy

Description:
Our service "Veeam Backup for Office 365 Rapid Deploy", consists in a group of activities, supported by a consulting methodology proven for environments of up to 250 users. Provides organizations with the opportunity to accelerate implementation time by relying on our team of expert consultants, in order to make a quick, safe and solidly based implementation and to shorten the execution time.

Scope of our service

- Stage 1 - Design & Planning
    - Pre-designed architecture validation (limited to 250 users)
    - Servers review
        - Operating System
        - Necessary Security Updates and Patches
        - Review of connectivity and access to the MS Office 365 service
- Stage 2 - Installation and Deployment
    - Installation of Veeam Backup for Office 365
        - Verification of pre-requisites
        - Deployment of up to one (01) Proxy Server
        - Deployment of up to one (01) Management Server
        - Up to a management console
        - Veeam Explorers for Office 365
    - Licenses loading
- Stage 3 - Configuration and Set-up
    - Exclusions Configuration: Junk E-mail, Sync Issues, etc.
    - Notification Sending Configuration
    - Add up to one (01) organization of Office 365
        - Basic authentication setup
    - Proxy Server configuration
        - Threads
        - Bandwidth Limit
    - Configuration of up to one (01) repository
        - Retention Time
        - Retention Policy (Item-Level or Snapshot-Based)
        - Retention Policy Application Schedule
    - Configuration of up to three (03) Backup Job
        - Mailbox Protection
        - Exclusions of Objects to be Supported (up to 05 exclusions per job)
        - Backup Job Execution Schedule
        - Configuration of allowed times
- Stage 1 - Testing
    - Backup job testing (limited to 5 mailboxes or up to 100 GB of data)
    - Full recovery job testing (limited to 1 mailbox)
    - Granular Recovery Testing (limited to 5 Items or up to 10 GB of data)

Terms and Conditions:
Our services are governed by the general terms and conditions specified on our website:
http://www.adistec.com/es/servicios-profesionales/terminos_y_condiciones.html
By sending the purchase order for the contracting of the services indicated in this document, you are accepting the scope, as well as the general and particular terms and conditions that govern them.

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Service details:

Modality: On-Line

Estimated Duration: up to 40 Hours

Part Number:

P/N	Description
APS-VEM-BKO365	Veeam Backup for Office 365 Rapid Deploy (up to 250 users)

Limitations and out of scope:

All servers that are part of the solution must belong to the same Active Directory forest and domain. Network mapped units are not supported for repositories. Backup Jobs can take considerable time depending on the internet link where the data travels, APS will only provide accompaniment for a maximum period of up to 8 hours, if accompaniment is required during the rest of the initial backup process, the required hours may be billed additionally. Recovery testing can take considerable time depending on the internet link where the data travels, APS will only provide support for a maximum of 4 hours, if accompaniment is required during the rest of the initial support process the additionally hours may be billed. No Infrastructure, Network or Security (Local Premises or Cloud) configuration tasks required for proper operation of the Veeam Backup for Office 365 server will be performed. No backup configuration of existing Active Directory Servers, Microsoft Exchange Server or Microsoft SharePoint Server on Customer premises will be performed. No backup of items, Personal or Corporate Repositories stored in OneDrive for Business will be performed. No backup of items, Personal or Corporate Repositories stored in SharePoint Online will be performed. Additional configurations that may be required in Office 365 for integration with Veeam are the responsibility of the customer. Opening Office365 Support cases is the responsibility of the customer. Backup activities of backing up Objects or Identities from other Office 365 organizations are not covered, nor is backup of Objects or Identities from other Active Directory domains or forests, Office 365, Microsoft Exchange Server, Microsoft SharePoint Server, etc. No backup of Hybrid Organizations or configuration of multi-factor authentication will be performed. The implementation of the Veeam solution is subject to the limitations of access and use of Azure by Microsoft and the services, APIs or access that it provides.

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